

Powerful hosting via Microsoft Communication Services



Keep Everyone Communicating

Increase your mobility, productivity, collaboration and competitive firepower with Microsoft Outlook with Exchange 2010. PC Mall Gov hosts innovative Microsoft solutions at affordable rates for organizations of every size so they can stay focused on success.

PC Mall Gov allows you to consolidate multiple communication technologies that can be hosted externally with Microsoft Communication Services, also known as MCS. We'll take on the responsibility of hosting your e-mail, SharePoint, instant messaging and other services at a considerable cost saving. And you'll still be empowering your workforce and your clients with the most efficient and secure communication and collaboration.

Fewer Burdens for Your Agency

The Microsoft Communication Services that PC Mall Gov hosts are essential for modern organizations. Every organization and enterprise needs them, but they can be challenging to deploy and maintain. By turning these services over to PC Mall Gov, you no longer have to provide the physical space, servers, power, cooling, networking infrastructure or IT staff required to manage it all.

The cost savings can be significant, and the experience of hosted services is transparent to your end users. With PC Mall Gov hosting your



With our hosted Microsoft Communication Services, we'll keep your workforce connected and productive wherever they roam.

Microsoft Communication Services, you can free up your workforce and your budget while deploying any or all of the following compo-

continued on back

Unified Communications

Anywhere Access | Continuous Collaboration | Professionally Delivered

Hosted services from PC Mall Gov allow you to fully leverage the power of Microsoft Communication Services for your organization.



MANAGING REQUESTS EFFICIENTLY

Unified Inbox

- Email
- Voice mail
- Fax
- Auto-attendant

WORKING TOGETHER EFFECTIVELY

Unified Collaboration

- Schedule Meetings
- Manage Contacts
- Assign tasks
- Find & Share Documents
- Find Available People

SOLVING PROBLEMS QUICKLY

Unified Communications

- Instant Messaging
- Voice Call or Conferencing
- Shared Desktop
- Video Call or Conferencing

- | | |
|-------------------|--------------|
| ● Lenore Michaels | Busy |
| ● Manoj K. Jain | Available |
| ● Mark Altemus | In a call |
| ● Mike Hodge | Available |
| ● Patrick Jenkins | In a meeting |

Online Presence Status

PC Mall Gov
Smart IT Solutions for Government

1.800.625.5468
pcmallgov.com

Microsoft Communication Services and hosting

nents that successful organizations rely on for versatile and effective communications:

- ▶ Exchange/Outlook e-mail services
- ▶ SharePoint collaboration portals
- ▶ Microsoft Office Communications Services
- ▶ Microsoft Live Meeting
- ▶ Microsoft CRM

Fewer Burdens

Based out of Roswell, Georgia, our dependable hosting centers are fully authorized and approved by Microsoft. PC Mall Gov employs a scalable hosting infrastructure that takes advantage of the latest technologies to provide the highest levels of service delivery and operational continuity.

We maintain SAS70 Audit Type II accredited data centers to meet the highest standards of internal control. From server virtualization to high-availability SAN storage, PC Mall Gov supports all of your advanced technology needs with the most current and innovative solutions available:

- ▶ Microsoft Exchange—comprehensive corporate-class e-mail and time management tools make it easy to prioritize and control your workday
- ▶ Windows SharePoint services—enables better-informed decisions by providing critical information in one location
- ▶ Microsoft Office Communication Services—virtual secure IM, on-demand audio and video conferencing, intercompany and intracompany communications, and more
- ▶ Microsoft Live Meeting—offers web-based audio/video conferencing and desktop sharing for internal and external meetings
- ▶ Microsoft CRM—customer relationship management with online tracking and sharing of customers and opportunities
- ▶ Microsoft ActiveSync—keep e-mail, calendar data, tasks and contact information updated on supported wireless devices

Better Hosting

At PC Mall Gov, we take pride in creating the most versatile and secure data centers for hosting your critical assets and services so you can save on costs. From knocking down spam to backing up your database files, we offer essential communication services that can be customized to your specific needs.



1.800.625.5468
pcmallgov.com



We maintain SAS70 Audit Type II accredited data centers to meet the highest standards of internal control. From server virtualization to high-availability SAN storage, PC Mall Gov supports all of your advanced technology needs.

Unlike other providers of MCS who are held back by restrictions or limitations on what they can provide, we can harness the full complement of PC Mall Gov's service solutions to meet your business needs. For example, your business could deploy Exchange Server on-premises, host your mailboxes with Exchange Hosting Services, or combine these two options in a hybrid development.

Dedicated Environments

PC Mall Gov can even provide a dedicated, customized environment for your hosting. That means you will have your own designated servers, software licensing and other technologies that are separated from any of the hosting setups that we have for our other clients. The end result is a customized data center devoted only to your agency that offers all of the benefits of off-site hosting.

Affordable and Flexible

Call your PC Mall Gov Account Executive today and start leveraging the power of Microsoft's newest productivity tools—including Microsoft Outlook with Exchange 2010, SharePoint, Live Meeting and Microsoft CRM—for versatile, scalable and affordable communications and incredible cost savings.

With dependable hosting services from PC Mall Gov, you can avoid the heavy hardware, software and support expenses required for on-premise deployments.

- ▶ Take advantage of any or all components
- ▶ Eliminate the up-front capital costs associated with new solutions
- ▶ Leverage low monthly per user fees to access the latest applications as your organization grows
- ▶ Implement a solution that grows and scales with your organization without forcing you to hire additional IT staff
- ▶ Subscription-based hosting services provide access to the latest communications tools as your needs change