



Oracle Technology Global Price List
September 27, 2017

Section I

Oracle Database

Prices in USA (Dollar)

Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
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Database Products

Oracle Database					
Standard Edition 2	350	77.00	17,500	3,850.00	32, 48, 95
Enterprise Edition	950	209.00	47,500	10,450.00	6, 48
Personal Edition	460	101.20	-	-	7, 32
Mobile Server	-	-	23,000	5,060.00	-
NoSQL Database Enterprise Edition	200	44.00	10,000	2,200.00	6
Enterprise Edition Options:					
Multitenant	350	77.00	17,500	3,850.00	2
Real Application Clusters	460	101.20	23,000	5,060.00	2, 48
Real Application Clusters One Node	200	44.00	10,000	2,200.00	2
Active Data Guard	230	50.60	11,500	2,530.00	2, 48
Partitioning	230	50.60	11,500	2,530.00	2, 48
Real Application Testing	230	50.60	11,500	2,530.00	2
Advanced Compression	230	50.60	11,500	2,530.00	2
Advanced Security	300	66.00	15,900	3,300.00	2
Label Security	230	50.60	11,500	2,530.00	2
Database Vault	230	50.60	11,500	2,530.00	2
OLAP	460	101.20	23,000	5,060.00	2
Advanced Analytics	460	101.20	23,000	5,060.00	2
Spatial and Graph	350	77.00	17,500	3,850.00	2
TimesTen Application-Tier Database Cache	460	101.20	23,000	5,060.00	2
Database In-Memory	460	101.20	23,000	5,060.00	2
Retail Data Model	800	176.00	40,000	8,800.00	2
Communications Data Model	1,500	330.00	50,000	11,000.00	2
Airlines Data Model	800	176.00	40,000	8,800.00	2
Utilities Data Model	800	176.00	40,000	8,800.00	2
Database Enterprise Management					
Diagnostics Pack	150	33.00	7,500	1,650.00	2, 48
Tuning Pack	100	22.00	5,000	1,100.00	2, 48
Database Lifecycle Management Pack	240	52.80	12,000	2,640.00	2
Data Masking and Subsetting Pack	230	50.60	11,500	2,530.00	2
Cloud Management Pack for Oracle Database	150	33.00	7,500	1,650.00	2

License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
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Secure Backup

Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
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TimesTen

TimesTen In-Memory Database	460	101.20	23,000	5,060.00	6
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Berkeley Database

Berkeley DB - High Availability	-	-	9,800	2,156.00	-
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	Per Wireless Handset	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Berkeley DB - Transactional Data Store	6	1.32	5,800	1,276.00	50
Berkeley DB - Concurrent Data Store	6	1.32	1,800	396.00	50
Berkeley DB - Data Store	6	1.32	900	198.00	50

	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Berkeley DB - Transactional Data Store	-	-	5,800	1,276.00	
Berkeley DB - Concurrent Data Store	-	-	1,800	396.00	
Berkeley DB - Data Store	-	-	900	198.00	
Berkeley DB Java Edition - High Availability	-	-	9,800	2,156.00	
Berkeley DB Java Edition - Transactional Data Store	-	-	5,800	1,276.00	
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800	396.00	
Berkeley DB XML - High Availability	-	-	13,800	3,036.00	
Berkeley DB XML - Transactional Data Store	-	-	8,100	1,782.00	
Berkeley DB XML - Concurrent Data Store	-	-	2,600	572.00	
Berkeley DB XML - Data Store	-	-	1,800	396.00	

Other Products					
Audit Vault and Database Firewall	120	26.40	6,000	1,320.00	26
Big Data Connectors	-	-	2,000	440.00	
Big Data Spatial and Graph	-	-	2,000	440.00	
License Price	Software Update Licenses & Support	Licensing Metric	Minimum	Notes	
Key Vault	100,000	22,000.00	Per Server	-	
Big Data SQL	4,000	860.00	Per Disk Drive	-	

Section I

Prices in USA (Dollar)

	Named User Plus	Software Update Licenses & Support	Computer License	Software Update License & Support	Notes
Integration Products					
Database Gateway for Sybase	-	-	17,500	3,850.00	
Database Gateway for SQL Server	-	-	17,500	3,850.00	
Database Gateway for Informix	-	-	17,500	3,850.00	
Database Gateway for Teradata	-	-	109,500	24,090.00	
Database Gateway for DRDA	-	-	46,000	10,120.00	
Database Gateway for APPC	-	-	46,000	10,120.00	
Database Gateway for WebSphere MQ	-	-	46,000	10,120.00	

Rdb Products

	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Rdb Server Products					
Rdb Enterprise Edition	950	209.00	47,500	10,450.00	17
CODASYL DBMS	950	209.00	-	-	17
Rdb Server Options:					
TRACE	120	26.40	5,800	1,276.00	18, 19
Rdb Development, Query and Reporting Tools					
Programmer for Rdb	1,200	264.00	-	-	20
CDD/ Repository	5,800	1,276.00	-	-	
CDD/R Runtime	-	-	5,800	1,276.00	21

Section II

Prices in USA (Dollar)

	Oracle Fusion Middleware		Processor License	Software Update License & Support	Notes
	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Java Platform Products					
Java SE Advanced Desktop	40	8.80	-	-	88
Java SE Advanced	100	22.00	5,000	1,100.00	1, 57, 61
Java SE Suite	300	66.00	15,000	3,300.00	1, 57, 61
Application Server Products					
TopLink and Application Development Framework	120	26.40	5,800	1,276.00	1, 13
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00	1, 32, 43, 48
WebLogic Server Enterprise Edition	900	110.00	26,000	6,500.00	1, 48
WebLogic Suite	900	198.00	45,000	9,900.00	1, 48
Web Tier	100	22.00	5,000	1,100.00	1, 1
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00	1, 15, 48
GlassFish Server	100	22.00	5,000	1,100.00	1
Coherence Standard Edition One	16	3.52	800	176.00	1
Coherence Enterprise Edition	200	50.00	11,500	2,500.00	1
Coherence Grid Edition	500	110.00	25,000	5,500.00	1
BPEL Process Manager	1,200	264.00	60,000	13,200.00	1, 10
WebLogic Integration	1,400	308.00	70,000	15,400.00	1, 10
SCA Suite for Non Oracle Middleware	1,500	330.00	75,000	16,500.00	1, 10
Unified Business Process Management Suite for Non Oracle Middleware	1,150	253.00	57,500	12,650.00	1
Managed File Transfer	600	132.00	30,000	6,600.00	1
Stream Analytics	1,200	264.00	60,000	13,200.00	1
Forms and Reports	480	101.20	23,000	5,060.00	1

	License Price	Software Update Licenses & Support	Licensing Metric	Notes
Mobile Suite Technology				
Mobile Suite	45,000	9,900.00	Processor	91
Mobile Suite Client Runtime	100	22.00	Named User Plus	83
	50,000	11,000.00	Application Developer	

	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Data Integration Technology					
Data Service Integrator	1,440	316.80	72,000	15,840.00	10
Data Integrator Enterprise Edition	960	198.00	10,000	30,000.00	6
Data Integrator for Big Data	-	-	3,000	660.00	
Enterprise Metadata Management	-	-	150,000	33,000.00	10, 62, 90
Enterprise Data Quality Profiling for Data Integration	-	-	100,000	22,000.00	62
Enterprise Data Quality Audit and Dashboard for Data Integration	-	-	50,000	11,000.00	62
Enterprise Data Quality Real-Time Processing for Data Integration	-	-	100,000	22,000.00	62
Enterprise Data Quality Batch Processing for Data Integration	-	-	100,000	22,000.00	62
Enterprise Data Quality Address Verification Server for Data Integration	-	-	63,300	13,926.00	62
Data Integration Suite	-	-	70,000	15,400.00	
GoldenGate	350	77.00	17,500	3,850.00	6
GoldenGate for Non Oracle Database	350	77.00	17,500	3,850.00	6
GoldenGate for Mainframe	2,000	440.00	100,000	22,000.00	6
GoldenGate Veridata	600	132.00	30,000	6,600.00	6
GoldenGate for Teradata Replication Services	350	77.00	17,500	3,850.00	6, 10
GoldenGate for Big Data	400	88.00	20,000	4,400.00	6
GoldenGate Foundation Suite	150	33.00	7,500	1,650.00	6, 100

	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
WebLogic Suite Options:					
BPFL Process Manager Option	480	101.20	23,000	5,060.00	11
Service Bus	480	101.20	23,000	5,060.00	11
SOA Suite for Oracle Middleware	1,200	264.00	57,500	12,650.00	11
Unified Business Process Management Suite	1,150	253.00	57,500	12,650.00	11
WebLogic Coherence Grid Edition Option	200	44.00	10,000	2,200.00	11

WebLogic Server Enterprise Edition and WebLogic Suite Options:					
WebLogic Server Multitenant	400	88.00	20,000	4,400.00	96
WebLogic Server Continuous Availability	400	88.00	20,000	4,400.00	96

SOA Suite for Oracle Middleware Options:					
Integration Continuous Availability	500	110.00	25,000	5,500.00	97
Real-Time Integration Business Insight	500	110.00	25,000	5,500.00	97

Application Server Enterprise Management					
WebLogic Server Management Pack Enterprise Edition	240	52.80	12,000	2,640.00	9
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00	9
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	9
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	9
Cloud Management Pack for Oracle Fusion Middleware	150	33.00	7,500	1,650.00	9
Management Pack for Oracle Data Integrator	205	45.10	6,900	1,518.00	9

Fusion Middleware Adapters:					
Application Adapters	350	77.00	17,500	3,850.00	1, 3, 10
Oracle E-Business Suite Adapter	350	77.00	17,500	3,850.00	1
Integration Adapter for SAP R/3	350	77.00	17,500	3,850.00	1, 86
Integration Adapter for JD Edwards World	350	77.00	17,500	3,850.00	1, 86
Integration Adapter for Siebel	350	77.00	17,500	3,850.00	1, 86
Cloud Adapters	350	77.00	17,500	3,850.00	1, 85, 86
Mainframe and TP-Monitor Adapters	-	-	34,500	7,590.00	4
Changed Data Capture Adapters	-	-	60,000	13,200.00	44
Application Adapters for Data Integration	90	19.80	3,000	660.00	45
GoldenGate Application Adapters	-	-	20,000	4,400.00	49
Application Adapters for Warehouse Builder	-	-	2,300	506.00	47
B2B for RosettaNet	690	151.80	34,500	7,590.00	1
B2B for EDI	690	151.80	34,500	7,590.00	1
B2B for ebXML	230	50.60	11,500	2,530.00	1

Section II

Prices in USA (Dollar)

	Named User Plus	Software Update Licenses & Support	Processor License	Software Update License & Support	Notes
Tuxedo and Adapters					
Tuxedo	1,800	396.00	60,000	13,200.00	1
Tuxedo Advanced Performance Pack	200	44.00	10,000	2,200.00	98
Tuxedo Jolt	-	-	9,000	1,980.00	
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,000	2,640.00	
Tuxedo System and Applications Monitor Plus (TSAM Plus)	-	-	14,000	3,080.00	
Tuxedo Mainframe Adapter for SNA	-	-	22,000	4,840.00	
Tuxedo Mainframe Adapter for TCP	-	-	22,000	4,840.00	
Tuxedo JCA Adapter	-	-	22,000	4,840.00	
Tuxedo Application Runtime for CICS and Batch	-	-	22,000	4,840.00	
Tuxedo Application Runtime for Batch	-	-	9,000	1,980.00	
Tuxedo Application Runtime for RMS	-	-	19,500	4,290.00	
Tuxedo Application Rehosting Workbench	42,500	9,350.00	-	-	51
Tuxedo Application Rehosting Test Manager	-	-	14,000	3,080.00	101
Tuxedo Message Queue	-	-	18,000	3,960.00	
MessageQ	-	-	6,000	1,320.00	

Application Integration Architecture					
Application Integration Architecture Foundation Pack	920	202.40	46,000	10,120.00	10

Business Intelligence Technology Products					
Business Intelligence					
Standard Edition One	1,200	264.00	-	-	25, 32
Server Enterprise Edition	350	77.00	51,800	11,396.00	81
Suite Extended Edition	2,000	440.00	221,250	48,875.00	81
Suite Foundation Edition	3,675	808.50	300,000	66,000.00	81
Server Administrator	5,800	1,276.00	-	-	
Publisher	480	101.20	46,000	10,120.00	14
Mobile	360	79.20	-	-	81
Data Visualization	1,250	275.00	100,000	22,000.00	
Scorecard and Strategy Management	995	218.90	89,550	19,701.00	81

Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	580	127.80	86,500	19,030.00	27
Delivers	350	77.00	11,380.00	27	
Answers	580	127.80	86,500	19,030.00	27

Business Intelligence Suite Extended Edition Options:					
Business Intelligence Management Pack	230	50.60	11,500	2,530.00	27

Business Intelligence Data Integration Technology					
Data Integrator for Oracle Business Intelligence	690	151.80	23,000	5,000.00	89
Informatica PowerCenter and PowerConnect Adapters	690	151.80	25,500	5,566.00	34
Metadata Management for Oracle Business Intelligence	2,400	528.00	80,000	17,600.00	10, 92
License Price	Software Update Licenses & Support	Licensing Metric	Notes		
Real-Time Decision (RTD) Technology					
Real-Time Decision Server	92,000	20,240.00	Processor		
Named User Plus	Software Update Licenses & Support	Processor Licenses	Software Update License & Support	Notes	
Hyperion Business Intelligence Technology					
Essbase Plus	2,900	638.00	138,000	30,360.00	35, 36
Hyperion Interactive Reporting	800	176.00	69,000	15,180.00	10, 35, 36
Hyperion SQR Production Reporting	460	101.20	23,000	5,060.00	10, 35, 36
Hyperion Financial Reporting	520	114.40	40,500	8,910.00	35, 36
Big Data Business Intelligence					
Big Data Discovery	20,000	4,400.00	50,000	11,000.00	93

Section II Prices in USA (Dollar)

Named User Plus	Software Update Licenses & Support	Processor Licenses	Software Update License & Support	Notes
WebCenter Products				
WebCenter Suite Plus	4,000	880.00	200,000	44,000.00 1, 10
WebCenter Portal	2,500	550.00	125,000	27,500.00 1
WebCenter Content	3,450	759.00	172,500	37,650.00 1
WebCenter Sites	2,000	440.00	100,000	22,000.00 1
WebCenter Sites Satellite Server	500	110.00	25,000	5,500.00 1
WebCenter Universal Content Management	2,300	506.00	115,000	25,300.00 1
WebCenter Imaging	1,840	404.80	92,000	20,240.00 1
WebCenter Forms Recognition	2,000	440.00	100,000	22,000.00 1
WebCenter Enterprise Capture	1,200	264.00	60,000	13,200.00 1
WebCenter Enterprise Capture Standard Edition	600	132.00	30,000	6,600.00 1
WebCenter Real-Time Collaboration	100	22.00	20,000	4,400.00 1, 10
WebCenter Sites Options				
WebCenter Sites Mobile Option	400	88.00	20,000	4,400.00 1, 80
License Price	Software Update Licenses & Support	Licensing Metric	Notes	
WebCenter Sites Mobility Server	30,000	6,600.00	Server	10, 58
Named User Plus	Software Update Licenses & Support	Processor Licenses	Software Update License & Support	Notes
WebCenter Adapters:				
WebCenter Applications Adapter	-	-	20,000	4,400.00 30
WebCenter Adapter Framework	-	-	11,500	2,530.00 10, 28
WebCenter Management				
Management Pack for WebCenter	240	52.80	12,000	2,640.00 79
License Price	Software Update Licenses & Support	Licensing Metric	Minimum	Notes
Identity Management Products				
Enterprise Identity Services Suite	4,400	968.00	Named User Plus	- 1
	220,000	48,400.00	Processor	1
Identity Governance Suite	3,600	792.00	Named User Plus	- 1
	180,000	38,600.00	Processor	1
Directory Services Plus	12	2.64	Employee User	2,000
	4.00	0.8800	Non Employee User - External	5,000
	50,000	11,000.00	Processor	-
Access Management Suite Plus	3,600	792.00	Named User Plus	- 1
	180,000	38,600.00	Processor	1
Enterprise Single Sign-On Suite Plus	85	18.70	Named User Plus	-
Identity and Access Management Suite Plus	110	24.20	Employee User	-
	15	3.30	Non Employee User - External	-
Access Manager	25	5.50	Employee User	2,000
	6	1.32	Non Employee User - External	5,000
Identity Federation	35,000	7,700.00	Processor	1
Entitlements Server	700	154.00	Named User Plus	- 1
	35,000	7,700.00	Processor	1
Entitlements Server Security Module	700	154.00	Named User Plus	- 1
	35,000	7,700.00	Processor	1
Identity Manager	70	15.40	Employee User	2,000
	6	1.32	Non Employee User - External	5,000
Identity Manager Connectors Pack	100,000	22,000.00	Connector Pack	1 1
Identity Manager Connector	48,000	10,120.00	Connector	1 22
Identity Management Enterprise Management				
Management Pack Plus for Identity Management	8	1.76	Employee User	- 82
	2.00	0.44	Non Employee User - External	- 82
	25,000	5,500.00	Processor	- 82
Secure Global Desktop Software				
Secure Global Desktop for Microsoft Windows, AS/400, Solaris, Unix and Mainframe	250	55.00	Named User Plus	-
Secure Global Desktop for Microsoft Windows only	150	33.00	Named User Plus	-
Business Intelligence Management				
Business Intelligence Management Pack	230	50.60	11,500	2,530.00 26
Tools				
Programmer	1,200	264.00	Named User Plus	-
Internet Developer Suite	5,800	1,276.00	Named User Plus	- 32

Section III

Applications and Systems Management					Prices in USA (Dollar)	
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes		
Database Enterprise Management						
Diagnostics Pack	150	33.00	7,500	1,650.00	2	
Tuning Pack	100	22.00	5,000	1,100.00	2	
Database Lifecycle Management Pack	240	52.80	12,000	2,640.00	2	
Data Masking and Subsetting Pack	230	50.60	11,500	2,530.00	2	
Cloud Management Pack for Oracle Database	150	33.00	7,500	1,650.00	2	
Application Server Enterprise Management						
WebLogic Server Management Pack Enterprise Edition	240	52.80	12,000	2,640.00	9	
SOA Management Pack Enterprise Edition	500	110.00	25,000	5,500.00	9	
Management Pack for Oracle Coherence	70	15.40	3,500	770.00	9	
Management Pack for Oracle GoldenGate	70	15.40	3,500	770.00	9	
Cloud Management Pack for Oracle Fusion Middleware	150	33.00	7,500	1,650.00	9	
Management Pack for Oracle Data Integrator	205	45.10	6,900	1,515.00	9	
WebCenter Management						
Management Pack for WebCenter	240	52.80	12,000	2,640.00	79	
Identity Management Enterprise Management						
Management Pack Plus for Identity Management	8.00	1.76	Employee User	-	82	
	2.00	0.44	Non Employee User - External	-	82	
	25,000	5,500.00	Processor	-	82	
Other Infrastructure Management						
Configuration Management Pack for Applications	5,000	1,100.00	Per Processor	-		
	100	22.00	Per Named User Plus	-		
System Monitoring Plug-in for Non Oracle Databases	1,800	396.00	Per Processor	-	23	
	35	7.70	Per Named User Plus	-	23	
System Monitoring Plug-in for Non Oracle Middleware	1,800	396.00	Per Processor	-	16	
	35	7.70	Per Named User Plus	-	16	
Management Pack for Non-Oracle Middleware	9,500	2,090.00	Per Processor	-		
	150	41.80	Per Named User Plus	-		
Service Management						
Real User Experience Insight	8,000	1,760.00	Per Processor	10		
	160	35.20	Per Named User Plus	500		
Application Testing						
Lead Testing Developer Edition	8,000	1,760.00	-	-	40	
Lead Testing Controller	-	-	7,000	1,540.00	-	
Load Testing	100	22.00	-	-	46	
Load Testing Accelerator for Web Services	25	5.50	-	-	41.42	
Application Replay Pack	100	22.00	5,000	1,100.00	-	
Load Testing Accelerator for Oracle Database	25	5.50	-	-	42	
Functional Testing	8,000	1,760.00	-	-	-	
Functional Testing Accelerator for Web Services	2,000	440.00	-	-	-	
Test Manager	2,000	440.00	-	-	-	
Cloud Management Pack for Testing	100	22.00	5,000	1,100.00	-	

Section III

Collaboration					Prices in USA (Dollar)	
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes		
Collaboration						
Beehive Enterprise Collaboration Server	275	60.50	55,000	12,100.00	1, 10	

Section IV

Oracle Application Specific Technology Products					
Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Employee for HCM ¹⁹	
Application Server Products					
WebLogic Suite for Oracle Applications	180	39.60	18,000	3,960.00	54
Coherence Enterprise Edition for Oracle Applications	46	10.12	4,600	1,012.00	14
WebLogic Suite Options for Oracle Applications:					
BPEL Process Manager Option for Oracle Applications	62	20.24	9,200	2,024.00	27
SOA Suite for Oracle Middleware for Oracle Applications	240	52.80	23,000	5,060.00	72
Unified Business Process Management Suite for Oracle Applications	230	50.60	23,000	5,060.00	69
Application Management					
Application Management Pack for Oracle Fusion Applications	50	11.00	5,000	1,100.00	15
WebCenter Products					
WebCenter Portal for Oracle Applications	350	77.00	50,000	11,000.00	105
WebCenter Imaging for Oracle Applications	368	80.96	36,800	8,096.00	110

Identity Management Product					
Identity and Access Management Suite Plus for Oracle Applications	9	1.98	80,000	17,600.00	9
Business Intelligence Technology Products					
Business Intelligence Publisher for Oracle Applications	60	13.20	18,400	4,048.00	18
Business Intelligence Suite Foundation Edition for Oracle Applications	500	110.00	180,000	39,600.00	150
Business Intelligence Suite Extended Edition for Oracle Applications	267	58.74	85,000	18,700.00	80
Data Integration Technology Product					
Data Integrator Enterprise Edition for Oracle Applications	180	39.80	12,000	2,640.00	27
GoldenGate for Oracle Applications	140	30.80	7,000	1,540.00	-
Database Product					
Oracle Database Enterprise Edition Option:					
TimesTen Application-Tier Database Cache for Oracle Applications	184	40.48	9,200	2,024.00	
Berkeley Database					
Berkeley DB - High Availability for Oracle Applications	-	-	3,920	862.40	-
Berkeley DB - Transactional Data Store for Oracle Applications	-	-	2,320	510.40	-
Berkeley DB Java Edition - High Availability for Oracle Applications	-	-	3,920	862.40	-
Berkeley DB Java Edition - Transactional Data Store for Oracle Applications	-	-	2,320	510.40	-

Term licensing available for all Oracle products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list; 3 year - 50% of list; 4 year 60% of list and 5 year 70% of list

Oracle Technology Notes

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of TimesTen Application-Tier Database Cache and TimesTen Application-Tier Database Cache for Oracle Applications) and Database Enterprise
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
- ⁴ Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/MT, and VSAM.
- ⁶ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁷ Personal Edition provides a maximum of one Named User Plus per database.
- ⁹ Application Server Enterprise Management Packs must match the number of licenses of the associated Oracle Application Server (Excluding TopLink and Application Development Framework).
- ¹⁰ This product is on Controlled Availability (CA) and requires approval. For more information on the CA process and approval, please refer to the Controlled Availability section on eSource at
- ¹¹ WebLogic Suite Options and WebLogic Suite Options for Oracle Applications must match the number of licenses of the associated WebLogic Suite application server. In the case where the
- ¹³ Application Development Framework requires a runtime license. This can be purchased via Top link and Application Development Framework.
- ¹⁴ If licensing by Named User Plus, the minimums for this product are 50 Named User Plus licenses. Business Intelligence Publisher is also licensable via the per Employee metric. The price is
- ¹⁵ The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ¹⁶ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft ISA Server, Microsoft Commerce Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed
- ¹⁷ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ¹⁸ Rdb Server Options must match the number of licenses of the associated database. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of
- ¹⁹ TRACE may also be licensed with CODASYL DBMS.

²⁰ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.

²¹ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.

²² Following is the list of available Identity Manager Connectors: BMC Remedy Ticketing, BMC Remedy User Management, CA ACF2, CA Top Secret, Database Applications Table, Database

²³ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).

²⁴ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses

²⁵ The Named User Plus minimum for this product is 25 Named User Plus licenses.

²⁷ The minimums for this product are 20 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise

²⁸ WebCenter Adapter Framework adapters are available for: File Systems, Java, Microsoft .NET, and Enterprise Application Adapter Framework. Each Adapter is licensed separately.

²⁹ WebCenter Application Adapters are available for: Siebel, PeopleSoft, and E-Business Suite. Each Adapter is licensed separately.

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³² These programs are designated Oracle 1-Click Ordering Programs.

³⁴ Informatica PowerCenter and PowerConnect Adapters may not be used on a standalone basis or as a standalone ETL tool. The Informatica Power Center and PowerConnect Adapters may be

³⁵ Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement migration fee to migrate to the corresponding Oracle Hyperion licenses, which include

³⁶ The minimums for this product are 20 Named User Plus licenses or 4 Processor licenses.

⁴⁰ This product includes 2 Processor license of Load Testing for Web Applications Controller, and the ability to generate up to 10 Virtual Users (please refer to the Named User Plus license metric

⁴¹ All Siebel CRM products (all editions) starting at 7.7 onwards are supported.

⁴² The Named User Plus minimum for this program is 50 Named User Plus licenses.

⁴³ WebLogic Server Standard Edition license does not include WebLogic Server Clustering.

⁴⁴ Changed Data Capture Adapters are available for VSAM CICS, VSAM Batch, and IMS/DB. Each Changed Data Capture Adapter is licensed separately.

⁴⁵ Application Adapters for Data Integration are available for PeopleSoft, JD Edwards World, JD Edwards EnterpriseOne, E-Business Suite, SAP Applications, SAP Business Warehouse, and

⁴⁶ The Named User Plus minimum for this program is 200 Named User Plus licenses.

⁴⁷ Application Adapters for Warehouse Builder are available for PeopleSoft, E-Business Suite, SAP and Siebel. Each Application Adapter for Warehouse Builder is licensed separately.

⁴⁸ These are designated SaaS for ISVs programs.

⁴⁹ GoldenGate Application Adapters are available for: Base24, Logger for Enscribe, and JMS and Flat File. Each GoldenGate Application Adapter is licensed separately.

⁵⁰ The minimum Wireless Handset licenses for this program are 100,000 licenses.

⁵¹ The Named User Plus Minimum for this program is 2 Named User Plus licenses.

⁵² The Named User Plus minimum for this program is 200 Named User Plus licenses. The Processor minimum for this program is 4 processor licenses.

⁵³ Oracle WebLogic Suite for Oracle Applications may be used only as an embedded runtime for eligible Oracle Applications or to deploy customizations to an eligible Oracle Application. The

⁵⁴ Oracle BPEL Process Manager Option for Oracle Applications may be used only to enable business processes, workflow interactions and approvals within eligible Oracle Applications.

⁵⁵ Oracle Business Intelligence Suite Foundation Edition for Oracle Applications may be used only to perform query, reporting and analysis against a transaction database, data warehouse or an

⁵⁶ Programs that contain "for Oracle Applications" in the program name are limited use programs. These limited use programs may only be used with "eligible" Oracle application programs that

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⁵⁷ These products are available for distribution by Oracle partners under the Oracle Full Use Distribution Agreement only. These products are not available for distribution by Oracle partners

⁵⁸ This product contains third-party functionality and can be licensed only using the standard, assigned price list metric. No enterprise metric or other non-standard metric may be used to license

⁵⁹ Employee for HCM metric can only be used with "eligible" Oracle Applications that contain the following prefix in the program name: Oracle Fusion Human Capital Management.

⁶⁰ Data Integrator Enterprise Edition for Oracle Applications may only be used with the Oracle supplied data integration jobs and customization of the supplied jobs is allowed. For the avoidance

⁶¹ With respect to the Java SE Advanced and Java SE Suite programs, you may not create, modify, or change the behavior of, or authorize your users to create, modify, or change the behavior

⁶² The minimum for this program is 4 Processor licenses.

⁶³ Coherence Enterprise Edition for Oracle Applications is limited for use within the same JVM as the Oracle Applications components.

- ⁶⁴ Oracle SOA Suite for Oracle Middleware for Oracle Applications may be used only to enable integration, business processes, workflow interactions and approvals within eligible Oracle
- ⁶⁵ Oracle Identity and Access Management Suite Plus for Oracle Applications may be used only to perform associated actions for users of and within the eligible Oracle Applications. Oracle
- ⁶⁶ Oracle WebCenter Portal for Oracle Applications can be used only to surface the eligible Oracle application and custom applications. Surfacing any third-party applications, including other
- ⁶⁷ Oracle WebCenter Imaging for Oracle Applications may be used to create and modify imaging searches, modify pre-packaged imaging application document types, and create and modify
- ⁷⁰ Application Management Pack for Oracle Fusion Applications can only be licensed with WebLogic Suite/WebLogic Suite for Oracle Applications, together with the SOA Suite for Oracle
- ⁷⁵ The Named User Plus minimum for this program is 100 Named User Plus licenses.
- ⁷⁸ Unified Business Process Management Suite for Oracle Applications may be used only to extend the workflows of the eligible Oracle application. Workflows modeled in Oracle Unified
- ⁷⁹ The licenses for this program must match the number of licenses of the associated license program being managed or monitored. In the case where the minimum number of Named User Plus
- ⁸⁰ WebCenter Sites Options must match the number of licenses of the associated WebCenter product. When licensing the Option for WebCenter Sites for Oracle ATG Web Commerce the
- ⁸¹ The Named User Plus minimum for this program is 20 Named User Plus licenses.
- ⁸² When licensing Management Pack Plus for Identity Management, the number of licenses must match the number of Identity Management product(s) licenses being managed or monitored by
- ⁸³ The minimum for this program is 10 NUP per Application Developed
- ⁸⁴ Hosting of this product by the end user is not permitted (an end user cannot host the product for its customers, and a hosting company cannot purchase licenses 1:1 for specific end users).
- ⁸⁵ Cloud Adapters are available for Salesforce.com, Oracle RightNow Cloud Service, Oracle Sales Cloud, Oracle Eloqua Marketing Cloud Service, Oracle ERP Cloud Service, Netsuite, and Oracle HCM Cloud Service (Controlled Availability). Each Adapter is licensed separately.
- ⁸⁶ Oracle Cloud Adapters and Integration Adapter for SAP R/3 and Integration Adapter for JD Edwards World and Integration Adapter for Siebel must match the number of licenses to the
- ⁸⁷ Oracle GoldenGate for Oracle Applications may only be used with the Oracle supplied integration jobs. Customization of the Oracle supplied integration jobs is allowed if necessitated by (i)
- ⁸⁸ The Named User Plus minimum for this program is 2,000 Named User Plus licenses.
- ⁸⁹ Oracle Data Integrator for Oracle Business Intelligence may not be used on a standalone basis or as a standalone ETL tool. Oracle Data Integrator for Oracle Business Intelligence may be

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- ⁹⁰ Discount Restriction: When Enterprise Metadata Management is sold on the same deal as Oracle Data Integrator and/or Oracle Business Intelligence Extended Edition the discount for
- ⁹¹ One adapter of choice from the following: Oracle E-Business Suite Adapter, Oracle Cloud Adapter for Oracle RightNow Cloud Service, Oracle Integration Adapter for SAP R/3, or Oracle
- ⁹² Oracle Metadata Management for Oracle Business Intelligence may not be used on a standalone basis. Oracle Metadata Management for Oracle Business Intelligence may be used with any
- ⁹³ If licensing by Named User Plus, the minimum is 2 Named User Plus licenses per Processor.
- ⁹⁴ Data Integrator Enterprise Edition Options must match the number of licenses of the associated Data Integrator product. In the case where the minimum number of Named User Plus licenses
- ⁹⁵ Oracle Database Standard Edition 2 may only be licensed on servers that have a maximum capacity of 2 sockets. When used with Oracle Real Application Clusters, Oracle Database Standard
- ⁹⁶ Weblogic Server Enterprise Edition and WebLogic Suite Options must match the number of the associated WebLogic Server Enterprise Edition or WebLogic Suite application server. In the
- ⁹⁷ SOA Suite for Oracle Middleware Options must match the number of licenses of the associated SOA Suite for Oracle Middleware licenses. In the case where the minimum number of Named
- ⁹⁸ Tuxedo Advanced Performance Pack must match the number of licenses of the associated Oracle Tuxedo licenses. In the case where the minimum number of Named User Plus licenses
- ⁹⁹ If licensing by Named User Plus, the minimum is 10 Named User Plus.
- ¹⁰⁰ GoldenGate Foundation Suite must match the number of licenses of the associated Oracle GoldenGate, Oracle GoldenGate for Non Oracle Database, and/or GoldenGate for Mainframe licenses. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ¹⁰¹ Tuxedo Application Rehosting Test Manager must match the number of licenses of the associated Oracle Tuxedo Application Runtime CICS & Batch, Oracle Tuxedo Application Runtime IMS, and/or Oracle Tuxedo Application Runtime Batch licenses. In the case where the programs are licensed at different times, the number of Processor licenses may not match due to variance in core factors between the times the respective programs were licensed.

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non- With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Suite for Oracle Applications, each

For the purposes of the following programs: Data Masking and Subsetting Pack, only the users of the database servers where masked data or data subsets originates must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must

For the purposes of the following program: Oracle GoldenGate for Big Data, only the users of the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of

For the purposes of the following program: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, and Application Adapters for Data Integrations, the users that are running or accessing the

For the purposes of the following programs: Oracle Mobile Suite Client Runtime and Mobile Application Framework, only the end users of each Application Developed must be counted for the purposes of determining the number of

For the purposes of the following programs: Oracle GoldenGate for Firewall, only users of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your

For example, a multi-core chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be

For the purposes of the following programs: Support, Store and Configurator, only the processors on which Internet Application Server (Standard Edition and Enterprise Edition) and the licensed program (e.g., Support, Store

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non- For the purposes of the following programs: Data Masking and Subsetting Pack, all database servers where masked data or data subsets originate must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s)

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator for Oracle Business Intelligence, Data Integrator for Big Data, and Application

For the purposes of the following program: TimesTen Application-Tier Database Cache, and TimesTen Application-Tier Database Cache for Oracle Applications, only the processors on which the TimesTen In-Memory Database

For the purposes of the following programs: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the processors running the Oracle applications from which you capture data and (b) the processors running the

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will

For the purposes of the following programs: Oracle GoldenGate Application Adapters and Oracle GoldenGate for Big Data, only the processors running the source Oracle or non Oracle database(s) from which you capture data must

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses

Application Developer: is defined as a software program developed by you that operates on smart-phones and/or other end user devices and that (i) provides end users with access to content or (ii) provides end users with end
Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the
Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.
Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of
Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection
Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees,
Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.
Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.
Connector Pack: is defined as a collection of connectors as specified in the Program Documentation for the applicable Connector Pack. There is no limitation on the number of physical servers on which any of the connectors in the
Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.
Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or

Definitions (continued)

Disk Drive: Disk Drive is defined as a spinning media device that stores data accessed by the program.
Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management
Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required
Employee for HCM: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses
Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any
Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.
Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.
Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.
FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies
Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.
Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of invoice Lines during any 12 month period unless you acquire
IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers
Module: is defined as each production database running the programs.
Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to,
Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers,
Order Management User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of
Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles
Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system.
Physical Server: is defined as each physical server on which the programs are installed.
Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of
Purchase Line: is defined as the total number of purchase line items processed by the application during a 12 month period. Multiple purchase lines may be created on either a request or purchase.
Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the
The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total
For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any
1000 records is defined as 1000 deamed records (i.e., rows) that are output from a production data flow or the Data Quality for Data Integrator program.
RosettaNet Partner Interface Processes® (PIP®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided.
Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.
Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.
Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer
Stream: is defined as a concurrent backup or restore job to a tape, disk or cloud target. For tape targets (which would be a physical tape drive (e.g., T10000D or LTO6) or a virtual tape drive), each configured tape drive within the
Subscriber: is defined as (a) a working telephone number; (b) a portable handheld or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a
Suite: is defined as all the functional software components described in the product documentation.
System: is defined as each distinct production database. Test, development, failover and standby databases are not required to be licensed as systems; however, users may run the Program on these
Terabyte: is defined as a terabyte of computer storage space used by a storage file equal to one trillion bytes.
Trainee: is defined as an employee, contractor, student or other person who is being recorded by the program.
Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the

Definitions (continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK
UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active
UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users
Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service
Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.
SM Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined
SM In Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by you during a fiscal year.
SM In Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate
4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate
3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate
2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate
1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-Bea Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Updates License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business
Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA Dollars) for 10 incidents on one server;
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA Dollars) for 10 incidents on one server;
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetalink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the discontinued Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

Updates, fixes and security alerts
Tax, legal and regulatory updates
Upgrade scripts
Technical support
Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

Technical Support
Access to MetaLink/Customer Connection
Major product and technology releases
Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle