



## Monitoring & Operations

Are you missing key skills or resources that are necessary to the ongoing operations or monitoring of your IT infrastructure? PC Mall can help you fill in the gaps with our highly qualified, experienced staff of IT Technicians and Engineers.

**Call your PC Mall Account Executive today to learn more.**

**1.800.555.MALL**  
[www.pcmall.com](http://www.pcmall.com)



# Fill in the missing parts of your organization with PC Mall

In today's economic times, companies often find that they have resource or skills shortages in key operational areas and that they are unable to hire full-time employees to staff these important roles. Or they may have an upcoming technology project that requires capabilities that they just haven't implemented yet.

PC Mall has the expertise and the experience to help. We have hundreds of certified IT engineers and technicians across the country who are available to supplement your team or even manage entire parts of your operation.

### **Assistance with desktop management, server administration and networking, and more:**

- ▶ Windows Server Administration
- ▶ Active Directory
- ▶ Server Farm Builds and Management
- ▶ Systems Management in Distributed Environments
- ▶ Network Design, Configuration and Management

### **Network Monitoring**

PC Mall is a premier network solutions provider. Our remote monitoring and management services free administrators from time-consuming tasks and allow them to tackle projects that boost the bottom line.

- ▶ Comprehensive Business-to-Net (B2N) solutions ensure that the network and applications are performing at their very best by accommodating IT departments when an organization lacks resources such as personnel, equipment, space, cooling or power
- ▶ PC Mall monitors the network non-stop with our B2N Portal Technology, identifying problems before they result in outages



*PC Mall can fill the gaps in your organization's IT department as you expand, implement new strategies or reallocate your resources.*

- ▶ PC Mall's B2N team provides day-to-day operational support while leveraging our high-level specialists across multiple monitoring/management clients for maximum expertise at an affordable cost

**PC Mall**  
Here for You