



Integration & Configuration

PC Mall Gov has the facilities, tools, processes and people to streamline the integration and configuration steps of your next technology deployment. Let our years of experience with image management, integration, asset tagging and tracking ensure the success of your next project.

Call your PC Mall Gov Account Executive today to learn more.

1.800.MALL.GOV
www.pcmallgov.com



PC Mall Gov is poised to help you implement nationwide deployments of any size. We'll take care of any and all aspects from procurement and shipping to imaging and integration.

Imaging, configuration and deployment you can rely on

PC Mall Gov has three Integration Centers across the U.S., in Columbus, Ohio; Memphis, Tennessee; and Irvine, California. Because these centers occupy dedicated space within our warehouse buildings, we can provide all the services you need to meet your deployment schedule, including receiving, storing, integrating, configuration, asset tagging, tracking and logistics. The facilities and operations of our PC Mall Gov Integration Centers are fully ISO 9001:2000 compliant, demonstrating the focus on quality management we bring to each of our customers' projects.

Advanced configuration and staging through our integration centers:

- ▶ Desktops, laptops and servers
- ▶ Network hardware, routers and switches
- ▶ PDAs and handheld devices
- ▶ Wireless phone, data card and smart devices
- ▶ Point of Sale (POS) equipment

Image Development and Management

PC Mall Gov Integration Centers can image your systems using a variety of software platforms, such as Ghost, WIM or IUB, based on your specific requirements. Our segregated and secure production network is set up for Gigabit Ethernet, so we can image many systems from our image server in a very short period of time.

The accuracy of the image deployed is guaranteed by PC Mall Gov's First Article Build process. This documented process mandates the creation of a system or systems built with

your customized image and the development of step-by-step configuration instructions to be followed in the image deployment process. The system(s) and the deployment instructions are then sent to you for evaluation and approval. Only after we get your approval do we place the image onto the authorized production image server and publish the instructions on our internal quality system site.

All image loads require supervisory personnel to inspect each installation. Additionally, PC Mall Gov uses an automated electronic data collection process to verify that the correct load was downloaded to each system.

Asset Tagging and Reporting

Asset Tagging and Reporting is a service that can be customized to your requirements. It provides for the placement of a specially created asset tag on a system unit and/or packaging. This also includes the creation of asset tracking reports using either software supplied by you or an Excel spreadsheet. The service can be customized to include the creation of specialized bar code labeling if needed.

PC Mall Gov
Smart IT Solutions for Government