

PCM RECOVER

Quickly restore and recover the use of all applications and business data after a critical failure



PCM Recover provides a Business Continuity (BC) and Disaster Recovery (DR) solution that protects business critical data to allow rapid recovery from any systems failure. Encompassing both IT and Workplace Recovery options, your environment is replicated in real time, protecting your business from unforeseen circumstances or disasters.

Today, information is at the heart of every business, with access to data being critical to success. What would you do if you found that you could not access any data? Could you continue to trade? And would you still be compliant?

ACCESS ANYTIME, ANYWHERE

- Our recovery service is available 24x7x365.
- Recover data from any location within the UK via internet connection.
- Guaranteed super-fast Recovery Time Objectives (RTO's) and Recovery Point Objectives (RPO's) in line with, and appropriate to, your business requirements.
- Our recovery support team are UK based and are available 24 x 7 x 365.

TECHNICAL FEATURES

- Data replication delivered via standard internet connection/layer 2 circuit.
- Near synchronous replication option available with recovery points and recovery times in seconds and minutes, in line with and appropriate to your requirements.
- Failover and testing managed from an easy to use web interface.
- Supports VMWare and Hyper-V.
- Data is secured with encryption both in flight and at rest.

DATA BACKUP & RECOVERY CAPABILITIES

- Scalable, enterprise class storage, with provisioning options of up to 100TB per customer.
- Replicated in real-time.
- Real time journaling allows you to roll back an entire disk volume or recover individual files and folders.
- Multiple production copies held at geographically separate locations.

ACCREDITATIONS

- ISO 9001 and ISO 27001 accredited data centre facilities.
- Cloud Industry Forum Certified.
- Our Tier II data centres are wholly owned and operated within the UK, ensuring that there is no issue with governance or compliance requirements.

RAPID DEPLOYMENT

- Custom recovery solution designed specifically for deployment at your business.
- Initial backup of data is taken with full support from our IT Engineers, before scheduled backups are taken for future recovery.
- PCM Recover can be deployed within days.

DELIVERY AND PRICING

- As-a-Service pricing models deliver greater financial flexibility by minimising up-front CAPEX and enabling costs to be moved to OPEX.
- Failover and testing managed from an easy to use web interface.
- Monthly payments make it accessible for start ups and SME's.
- Scalable and flexible to support the development of your business.

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BENEFITS

IMPROVED EFFICIENCY

- Fully managed service — no need to invest in duplicate systems or additional staff.
- Minimises lost productivity from user downtime.
- Automation reduces the potential for human error.

ENHANCED CAPABILITY

- Allows your business to recover rapidly in the event of a disaster, ensuring you stay competitive.
- Quarterly testing allows you to regularly exercise and test your Disaster Recovery plans. Results can be made available to your auditors for compliance purposes.
- Significantly contributes to your business continuity plan for insurance and business valuation purposes.

COST EFFECTIVE

- Significant cost saving in overall disaster recovery plans when compared to more traditional methods.
- Offers long term operational efficiency through our low cost, monthly based pricing model.
- Disaster Recovery assessment, analysis and planning consultancy as standard.

BUSINESS ADVANTAGES

- Your business becomes more resilient.
- Allows you to maintain corporate compliance.
- Enhances the reputation of your business, builds customer and employee confidence and ultimately adds value to your organisation.

Combine PCM Recover with PCM Protect to achieve a robust backup and recovery solution for business continuity. PCM Recover also layers seamlessly with our other PCM Cloud Solutions.



ABOUT US

Since 1987, PCM has been a leading provider of IT products, services and solutions to businesses, government agencies, education institutions and healthcare organisations. In 2017, PCM expanded into the UK market and subsequently acquired Stack Group, an ISO 9001 and ISO 27001 accredited IT Service Provider. The acquisition of Stack Group further enhanced PCM UK's expertise and vendor accreditations, accelerated the growth of the groups' Managed Technology function and supported us in establishing a Strategic Service Centre within the EMEA market. With powerful in-house eProcurement tools, 2 UK based data centres, a 24x7x365 Global Service Desk and a dedicated team of expert staff, PCM and Stack Group provide a comprehensive range of Managed and Professional Services. The combined businesses are focused on delivering best in class solutions to their customers across Hybrid Cloud, Digital Workplace, Networking and Security. From our office locations within the United Kingdom, the United States, Canada, and the Philippines; PCM can provide a world class service to customers in the UK, EMEA and Globally.