

CLOUD MONITORING LITE

Find and fix issues as soon as they arise

Cloud Monitoring Lite service is now included with all our hardware support contracts. At PCM, support is at the heart of our business ensuring continuity of our customers' business. Complimentary cloud monitoring will aid this, by providing our clients with analytics of their network and warning them when a fault or issue occurs with an email notification. This will allow better visibility and control of their network and also allows the user to fix any issues as soon as they arise. In the event of an incident which your team can not solve we have our highly skilled Technical Analysts available 24/7 /365* ready to deal with your request.

BENEFITS

By utilising our Cloud Monitoring Lite your organisation will be able to appreciate the following benefits:

- Peace of mind that your network is monitored
- All Incidents will be recorder in the log
- 24x7x365 email alerts
- Improved SLA Response and fix times
- More reliable network
- Increased awareness of the state of your network

FEATURES

PCM Cloud Monitoring Lite provides:

- Remote site monitoring 24/7
- Email notifications that alert you before emergencies occur
- Visibility of all devices on your network
- Access to remote dashboard (see images A and B)

Image A - Remote site monitoring 24/7

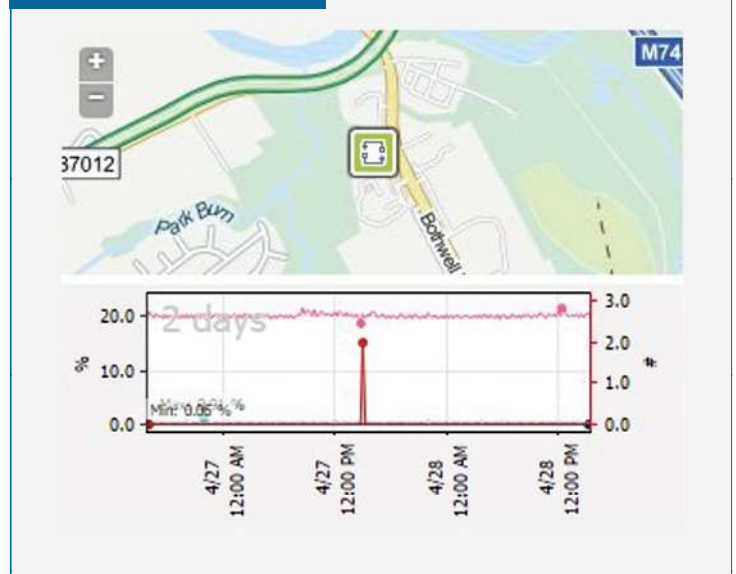


Image B - Remote Dashboard

