

Cisco WebEx Teams is an app-centric cloud-based service that provides a **complete collaboration suite** for teams to create, meet, message, call, care, whiteboard, share, regardless of whether they're together or apart; in one continuous workstream before, during, and after meetings. It is built to make teams work seamlessly. It is a **simple, secure, complete, and open service** that enables people to work better. The Cisco WebEx Teams service makes instant communications and live meetings possible through a deeply integrated set of industry leading communications tools for an unmatched collaboration experience — that only the Cisco cloud can deliver.

MEET, MESSAGE AND CALL WITH CISCO WebEx Teams

- MEETINGS: Bring together to create, communicate and collaborate in one continuous workstream before, during, and after the meeting so teams can be even more effective, across any mobile or video device.
- MESSAGING: The ability to exchange messages and share files with another person or a group of people. Message anyone. Choose someone from your company directory or simply enter anyone's email address and start messaging customers, partners, anyone you need to work with.
- CALLING: Cisco WebEx Teams includes a cloud-based phone system. With Cisco WebEx Teams, you can make calls to any other Cisco WebEx Teams user in any company via SIP dialing, as well as calling regular landline and mobile phones via the PSTN. You can make and receive calls from a phone connected to the Cisco WebEx Teams service in the office or from the Cisco WebEx Teams app on your mobile phone or desktop.

DESIGNED FOR THE WAY YOU DO BUSINESS

The Cisco WebEx Teams service delivers a powerful set of communications services for all the ways you need to communicate. Maybe you're a startup business with an ad hoc solution, or you have an outdated key system or PBX and want to upgrade.

Perhaps you've already made the move to IP or deployed a cloudbased service and want to expand your capabilities even further. Cisco WebEx Teams will take your communications to the next level by providing the benefits of a complete business collaboration service for everyone in your company: one service, one experience, for everyone.

- For meeting rooms the Cisco WebEx Teams Board is a presentation screen, a digital whiteboard, and a video conferencing system connected to the Cisco WebEx Teams service.
- Anyone in any meeting or team space can participate with you and help the creative process.



MEETING EXPERIENCE Bring people together to collaborate in one continuous work stream before, during and after the meeting.



BUSINESS MESSAGING

Persistent content and context in-team messaging sessions and virtual spaces.



AUDIO & VIDEO CALLS Boost employee productivity with the ability to call anyone from anywhere.



COLLABORATE FREELY



SIMPLE

Simple and intuitive design. Easy to use and manage.



Cisco's extensive security expertise exnsures Cisco WebEx Teams is secure and reliable.



Complete service: meet, message, and call anyone, anywhere, anytime.



OPEN Self-enabled integrations and bots, easy-to-use APIs.

INCREASE TEAM AGILITY AND RAPID RESPONSE FROM THE START OF A PROJECT TO ITS COMPLETION

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- Hold more effective meetings with sync-ups, discussions, and preparation ahead of time.
- Get access to content and discussion threads during meetings.
- Review, follow up, and take quick, informed action after meetings. Cisco WebEx Teams care for help desks and small teams.
- ACCELERATE BUSINESS GROWTH AND SUCCESS
- Focus IT resources to move them from being a cost centre to a platform for innovation and growth.
- Improve company culture by working smarter from anywhere and connecting and engaging employees.
- **INVESTMENT PROTECTION**

Using Cisco WebEx Teams Hybrid Services, customers can connect their existing Cisco call control to the meetings and messaging services hosted in the Cisco Collaboration Cloud.





Provide personalized care for your external & internal customers.

Empower your team!

Contact PCM if you would like to discuss how you can WebEx Teams up your business collaboration! You can reach us on **ukinfo@pcm.com** or **0800-069-8512**.

· Enable connected digital experiences for customers.

Meet business demands by working faster & smarter,

controlling costs, and maximizing resources.

- Extend customer care beyond the traditional contact center to the entire organization.
- · Provide personalized care for your external & internal customers.